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**Task 3**

***Part 3***

**Test Results Analysis**

**for**

**Guru99 Bank Website**

**Software Testing and Quality Assurance**

Prepared by:

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For:



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| --- | --- | --- |
| **Acceptance criteria** | **Result** | **Critical and urgent variances** |
| **Clicking ‘New Customer’** open ‘Add new customer page’ on the right hand side | Pass |  |
| Entering special characters prompt the user to don’t use special characters | Pass |  |
| Chosing pin shorter than six digit prompt user to use six digits | Pass |  |
| Entering invalid email (no @ or .) prompt the user to enter a valid email | Pass |  |
| Submitting form with blank fields prompt the user to fill every field | Pass |  |
| Submitting form with valid values create a new customer and display details on screen | Pass |  |
| **Clicking ‘Edit Customer’** open ‘Enter Customer Id’ page on the right hand side | Pass |  |
| Submitting the form without filling Id field prompt the user to enter an Id | Pass |  |
| Entering wrong Id prompt the customer to enter a valid Id | Pass |  |
| Entering a valid Id open the ‘Edit’ page on the right hand side | Pass |  |
| Fields ‘Customer Name’, ‘Gender’, ‘Date of Birth’ are read-only | Pass |  |
| Submitting the formm with blank fields prompt the user to fill the the required fields | Pass |  |
| Submitting the form without submitting any change, alert the user and redirect to ‘Enter Customer Id’ page | Pass |  |
| Submitting the form with valid values modufy the customer details and display the success message | Pass |  |
| **Clicking ‘Delete Customer’** open the ‘Enter customer Id’ page on the right hand side | Pass |  |
| Submitting the form with blank Id field prompt the user to enter an Id | Pass |  |
| Ubmitting the form with a wrong Id prompt the user to enter a valid Id | Pass |  |
| Submitting the form with a valid Id delete the customer and display a success message | Pass |  |
| Trying to edit a deleted customer will alert the user that the customer doesn’t exist. | Pass |  |
| **Clicking ‘New Account’** open the ‘New Account’ page on the right hand side | Pass |  |
| Submitting the form with blank fields prompts the user to fill every field | Pass |  |
| Submitting an invalid Id prompt the user to enter a valid Id | Pass |  |
| Entering an ‘Initial Amount’ lower than 500, prompts the user to enter an amount of at least 500 | Pass |  |
| Submitting the form with valid data, creates the account and display a success message on the screen | Pass |  |
| **Clicking ‘Edit Account’** open the ‘Enter Id’ page on the right hand side | Pass |  |
| Submitting the form with an invalid Id prompts the user to enter a valid Id | Pass |  |
| Submitting the form with a valid Id, redirects the user to the Edit Account form. | Pass |  |
| ‘Customer Id’ and ‘Balance’ are read-only fields. | Pass |  |
| Submitting the form without any cange, alert the user and redirect to the ‘Enter Account Id’ page | Pass |  |
| Submitting the form after changing the account type, redirect the user to the ‘Account Details’ page and duiplays a success message | Pass |  |
| **Clicking ‘Delete Account’** open the ‘Enter account Id’ page on the right hand side | Pass |  |
| Submitting the form with blank Id, prompts the user to enter an Id | Pass |  |
| Submitting the form with an invalid Id, prompts the user to enter a valid Id. | Pass |  |
| Submitting the form with a valid account Id, displays a success message | Pass |  |
| **Clicking ‘Delete Account’** open the ‘Enter Account Id’ page on the right hand side | Pass |  |
| Submitting the form with a blank ‘Account Id’ field, prompts the user to enter an Id | Pass |  |
| Submitting the form with an invalid Account Id, prompts the user to enter a valid Id | Pass |  |
| Submitting the form with a valid account Id, delete the account and displays a success message | Pass |  |
| Trying to edit the deleted account alert the user that the account doesn’t exist | Pass |  |
| **Clicking Deposit** open the’Deposit’ page on the right hand side of the screen | Pass |  |
| ‘Description’ field has a limit of ten characters | Pass |  |
| Clicking ‘Submit’ with blank fields, prmpts the user to fill the requested fields. | Pass |  |
| Submitting the form with valid data open a ‘review’ page with the details and the new total amount | Pass |  |
| Submitting the form with a negative number in the ‘Amount’ field, prompts the user to enter a valid amount | FAIL | Urgent variance – Should be corrected immediately |
| Entering letters in the ‘Amount’ field, prompts the user to enter numeric values | Pass |  |
| Submitting an invalid account Id alert the user. | Pass |  |
| **Clicking ‘Withdrawal’** opens the ‘Withdrawal’ page on the right hand side. | Pass |  |
| ‘Description’ field has a limit of then characters | Pass |  |
| Submitting the form with blank fields, prompt the user to fill every field | Pass |  |
| Submitting the form with valid data opens a ‘Review’ page and display a success message | Pass |  |
| Submitting the form with more than is available in the ‘Amount’ field, alert the user that the account is too low | Pass |  |
| Submitting the form with a negative value in the ‘Ammount’ field, prompts the user to enter a valid amount | FAIL | Urgent variance – Should be corrected immediately |
| Entering letters in the ‘Amount’ field prompts the user to enter a numeric value | Pass |  |
| Subitting the form with an invalid acount Id prompts the user to enter a valid Account Id | Pass |  |
| **Clicking ‘Fund Transfer’** opens the ‘Fund Transfer’ page on the right hand side of the screen | Pass |  |
| Submitting the form with invalid values or blank fields prompts the user ot fill every field or to enter vald data | Pass |  |
| Submitting the form with a negative value in the ‘Amount’ field, prompts the user to enter a valid amount | FAIL | Urgent variance – Should be corrected immediately |
| Submitting the form with valid values redirects the user to the ‘Fund Transfer Details’ page | Pass |  |
| **Clicking ‘Change Password’** opens the ‘Change Password’ page on the right hand side of the screen. | Pass |  |
| Submitting the form with blank fields prompts the user to fill every field | Pass |  |
| Entering a ‘New Password’ without a number and a specia character, prompts the user to use at least a number and a special character in the new password | Pass |  |
| Entering the wrong password in the ‘Old Password’ field prompt the user to enter the correct password | Pass |  |
| Submitting the form with the ‘New Password’ field and the ‘Confirm New Password Field’ not matching, alert the user | Pass |  |
| Submitting the form with a valid ‘Old Password’ and matching ‘New Password’ and ’Confirm New Password’, redirects the user to the login page and displays a success message | Pass |  |
| Log in with the new credentials grants access to the website. | Pass |  |
| **Clicking ‘Balance Enquiry’** opens the ‘Balance Enquiry’ page on the right hand side. | Pass |  |
| Submitting the form with the Account Id field blank, prmpts the user to enter an Account Id | Pass |  |
| Submitting the form with an invalid account Id, prompts the user to enter a valid account Id | Pass |  |
| Submitting the form with a valid account Id opens the ‘Account Details’ page | Pass |  |
| **Clicking ‘Mini Statement’** opens the ‘Enter Account Id’ page on the right hand side | Pass |  |
| Submitting the form with a blank ‘Account Id’ field prompts the user to enter an account Id | Pass |  |
| Submitting the fomr with an invalid Account Id prompts the user to enter a valid account Id | Pass |  |
| Submitting the form with a valid Account Id opens the Mini Statement page on the right side with the last five transactions for that account | Pass |  |
| **Clicking ‘Customized Statement’** opens the ‘Enter Account Id’ on the right hand side of the page | Pass |  |
| Submitting the form with any of the ‘Account No’, ‘From Date’ and ‘To Date’ fields blank, prmpts the user to fill the blank fields | Pass |  |
| Submitting the form with an invalid account Id prompts the user to enter a valid account Id | Pass |  |
| Submitting the form with a valid ‘account number’, ‘from date’ and ‘to date’, but a blank ‘minimum transaction’ field, open the ‘Customized Statement’ page with all the transactions of that day | Pass |  |
| Submitting the form with a valid account number, from date, to date, minimum transaction value and number of transactions, open the ‘Customized Statement’ page with the results filtered accordinlgy | Pass |  |
| Submitting the form with filters that leave no statement to show, displays a message to the user. | Pass |  |
| **Clicking ‘Log Out’** log out the user, dispalys a message and redirect the user to the user form. | Pass |  |